

About the City of Hamilton

Contribute to the City of Hamilton, one of Canada's largest cities - home to a diverse and strong economy, an active and inclusive community, a robust cultural and dining scene, hundreds of kilometres of hiking trails and natural beauty just minutes from the downtown core, and so much more. Join our diverse team of talented and ambitious staff who embody our values of sensational service, courageous change, steadfast integrity, collective ownership and being engaged empowered employees. Help us achieve our vision of being the best place to raise a child and age successfully. **#BeTheReason**

JOB POSTING

JOB ID #: 30564

Water Distribution Operator

Public Works / Hamilton Water Various Locations

NUMBER OF VACANCIES: For all upcoming vacancies

UNION/NON-UNION: CUPE Local 5167

HOURS OF WORK: 40.00 per week

GRADE: I

SALARY / HOUR: \$36.402 - \$41.366 per hour

Note: See appropriate Collective Agreement or the Non Union Salary Range for details.

STATUS / LENGTH: For all upcoming vacancies

JOB DESCRIPTION ID #: 5098



SUMMARY OF DUTIES

Under the general supervision of the Water Distribution Supervisor, operates the distribution system by monitoring, inspecting, adjusting and directing the flow, pressure and quality of the water within the Water Distribution System. Coordinates and implements routine and emergency water system construction and maintenance programs. Performs sewer and water investigations to ensure compliance with Provincial Legislation and City By-laws and Standards.

GENERAL DUTIES

Coordinates, oversees and performs the installation, repair and replacement of water mains, fire hydrants, valves, water services and sample stations.

Coordinates, oversees and performs scheduled preventive maintenance programs such as fire hydrant code inspections and pressure tests, valve exercising, re-packing and chamber inspections.

Coordinates, oversees and performs the isolation and return to service of sections and parts of the Water Distribution System.

Coordinates, oversees and performs water loss and reduced pressure investigations, and locating and marking of the water system.

Coordinates, oversees and performs complaint investigations such as flooding, tainted water, and odour complaints. Take and record chlorine, bacteria, and other samples.

Coordinates, oversees and performs temporary and final restorations such as asphalt and concrete driveways, sidewalk, curbs and roadway repairs.

Inputs and retrieves water system data ensuring that computerized data management systems are kept current, accurate and functional.

Monitors public access, cleans-up, restoration, traffic control and safety regulations on site.

Records pre-construction site conditions and damages.

Interprets drawings, blueprints and confirms permits have been issued.

Interprets legislation and by-laws.

Requisition and record materials used, updates inventory system.

Notifies dispatcher, fire control and the public of service disruptions.

Operates equipment such as gas detectors, flow meters, static gauges, chlorine testers, cell phones, laptop computers, electronic locating equipment, metal detectors, valve machines, hydraulic and hand tools.

Coordinates and oversees disinfection of water distribution system appurtenances.

Trains new staff.

Receives and answers inquiries from staff, public, other departments, contractors and utilities.

Recommends modifications and additions to the distribution system.

Performs standby duties as required.

Works in accordance with the provisions of applicable Health and Safety legislation and all City of Hamilton corporate and departmental policies and procedures related to Occupational Health and Safety.

Performs other duties as assigned which are directly related to the major responsibilities of the job.

QUALIFICATIONS

- 1. Demonstrated knowledge and experience of water distribution system and maintenance techniques usually acquired by the successful completion of the Ontario Secondary School Diploma and a year of academic specialization in a related field or a combination of education and relevant work experience.
- 2. Experience in a water distribution construction, water distribution preventative maintenance and water distribution operations environment would be considered an asset.
- 3. Must possess a current valid Operator In Training Water Distribution Ministry of the Environment and Climate Change Certification. Preference will be given to candidates with higher levels of certification by exam.
- 4. Must be willing and able to obtain a Written Class 1 Water Distribution Ministry of the Environment and Climate Change Certification (by exam) within probationary period in order to continue employment in this position.
- 5. Must possess a Class "D" license with a "Z" endorsement.
- 6. Computer literacy and proficiency utilizing Microsoft products (Word, Excel, & Outlook).
- 7. Must possess above average organizational skills and be able to work effectively with minimal supervision.
- 8. Ability to communicate effectively and courteously with internal and external contacts.
- 9. Previous experience working with asset management software (Hansen preferred).

THIS POSITION REQUIRES A VALID CLASS "DZ" DRIVER'S LICENCE AND PROOF THEREOF IS REQUIRED AFTER HIRE.

NOTE: May be required to work shift work, including days, afternoons, evenings and weekend work.

NOTE: As a condition of employment, the successful applicant(s) will be required to obtain a satisfactory Criminal Record and Judicial Matters Check (CRJMC), at their own expense, prior to beginning work in this position.

Disclaimer:

Be advised that Human Resources frequently audits resumes of internal/external applicants to ensure/validate information provided is consistent and trustworthy. Falsification of information provided at any time throughout the recruitment process may be grounds for disqualification, and for internal applicants, subject to discipline up to and including termination.

Terms:

The City is an equal opportunity employer that is committed to inclusive, barrier-free recruitment and selection processes. Consistent with our Values and Corporate Culture Pillars, the City of Hamilton is committed to providing equitable treatment to all with respect to barrier-free employment and accommodation without discrimination. The City will provide accommodation for applicants in all aspects of the hiring process, up to the point of undue hardship. If you have an accommodation need, please contact Human Resources as soon as possible to make appropriate arrangements.

We invite you to visit the departmental webpage to obtain further information on the culture and business of this department.

The incumbent shall comply with all Health and Safety Policies and Practices for this position and the workplace.

It is the responsibility of the applicants to ensure that their application reaches Human Resources by the closing date or they may not be considered. It is also the responsibility of applicants to supply qualifications, licences and related experience relevant to the qualifications outlined above for this competition as directed. On the basis of the criteria set out above, this posting is open to all applicants

The statements made by me are true, complete and correct to the best of my knowledge. I understand that any falsification of statements, misrepresentations, deliberate omission or concealment of information may be considered just cause for discipline, up to and including termination for internal applicants and disqualification for external applicants.

Please apply on or before: Wednesday, June 11, 2025 at 4:00pm at www.hamilton.ca/careers and reference Job ID: 30564.

